NANA JACKSON, Ph.D.

Assistant Professor | School of Business | Pacific Lutheran University
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EDUCATION

- Doctor of Philosophy (Ph.D.), Business Administration – Organizational Leadership, National University, San Diego, CA, 2024
- Master of Business Administration (MBA), Pacific Lutheran University, Tacoma, WA, 2018
- Master of Arts, Human Resource Development, Midwestern State University, Wichita Falls, TX, 2011
- Bachelor of Arts, English Linguistics, Ahmadu Bello University, Zaria, Nigeria, 2008

AREAS OF EMPHASIS / EXPERTISE

- Business Administration
- Organizational Leadership
- Organizational Behavior
- Human Resources

SCHOLARSHIP AND PUBLICATIONS

Jackson, N. "Why Most Virtual Team-Building Fails—and What HR Can Do About It." Society for Human Resource Management (SHRM).

Jackson, D. N. (2025). Remote working human resources professionals: A qualitative phenomenological study of engagement experiences. *International Journal of Organizational Leadership,* 14(3), 690-713. https://doi.org/10.33844/ijol.2025.60528

PEER-REVIEWED CONFERENCE PRESENTATIONS

Jackson, N. (2025, April 25–27). *Remote Working Human Resources Professionals: A Qualitative Phenomenological Study of Engagement Experiences.* Paper presented virtually at the 6th International Conference on Research in Human Resource Management (ICRHRM).

TEACHING EXPERIENCE – PACIFIC LUTHERAN UNIVERSITY

- BUSA 201 – Introduction to Business in the Global Environment
- BUSA 305 – Behavior in Organizations
- BUSA 342 – Human Resource Management
- BMBA 515 - Organizations, Leadership, and Change Management

STUDENT ADVISING AND ENGAGEMENT

- Student Advisor, Pacific Lutheran University, 2025–present
- DECA Coach, Pacific Lutheran University, 2024–present
- Program Assistant, BMBA 509 Global Business Perspectives – Germany, J-Term 2025; supported students with program logistics, company visits, travel coordination, and student accountability.

PROFESSIONAL DEVELOPMENT FACILITATION – MULTICARE LEADERSHIP SERIES

Facilitator for leadership development programming for MultiCare managers and senior managers. Training topics delivered include:

- Personality Training

- Creating Collaborative Environments
- Team Building Tools and Application
- Strategic Thinking and Planning
- Collaboration and Execution
- Leading Through Change

UNIVERSITY SERVICE

- Member, School of Business Assessment Committee, Pacific Lutheran University, 2024–present
- DECA Coach, Pacific Lutheran University, 2024–present

AWARDS AND RECOGNITION

- 2024–2025 School of Business Teaching Award, Pacific Lutheran University

PROFESSIONAL MEMBERSHIPS / ORGANIZATIONS

- Society for Human Resource Management (SHRM), South Puget Sound Chapter
- Academy of Human Resource Development